

Digital Transformation: Culture, Collaboration & Competition

FinTech Connect 2019

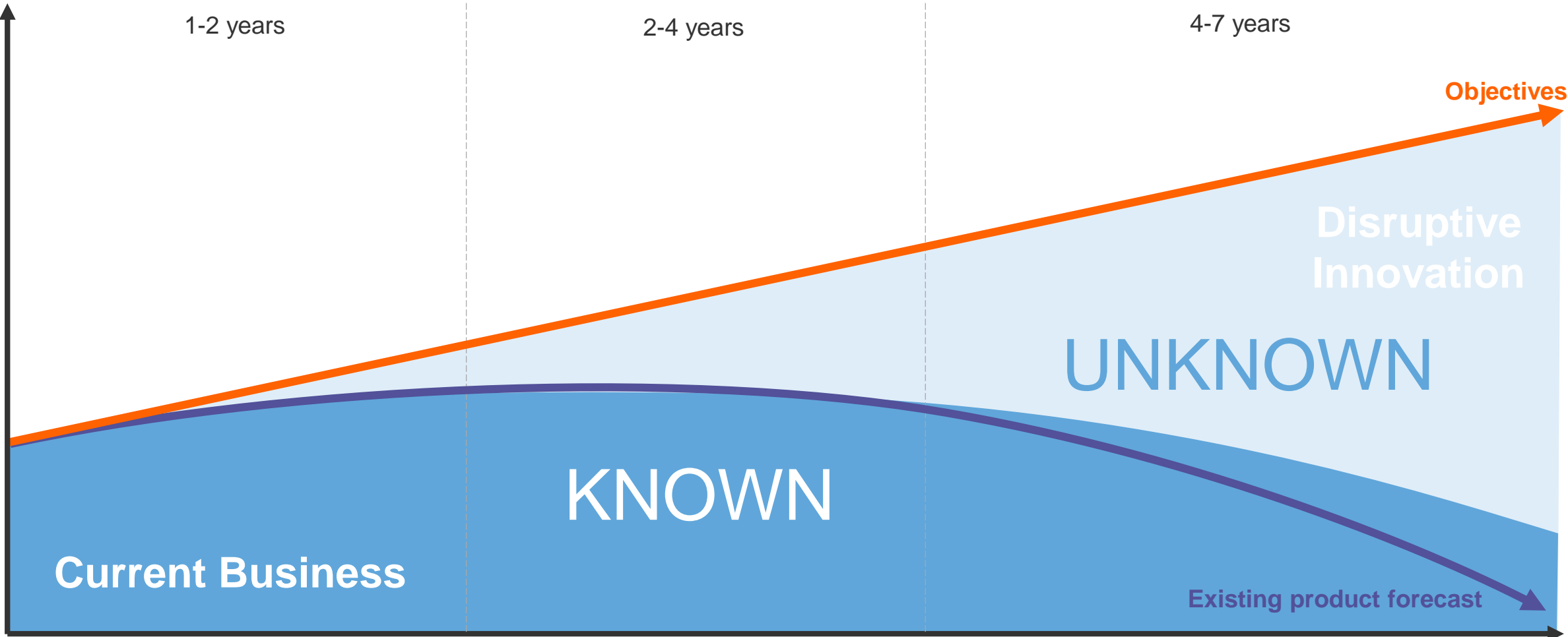
Benoît Legrand
Chief Innovation Officer and CEO ING Ventures



Banking is facing a similar disruption era as the one revealed by Copernicus 500 years ago



The challenge of Innovation is to lead the organization to the Unknown while delivering on the short term...



It takes vision, courage and perseverance to be a disruptive leader

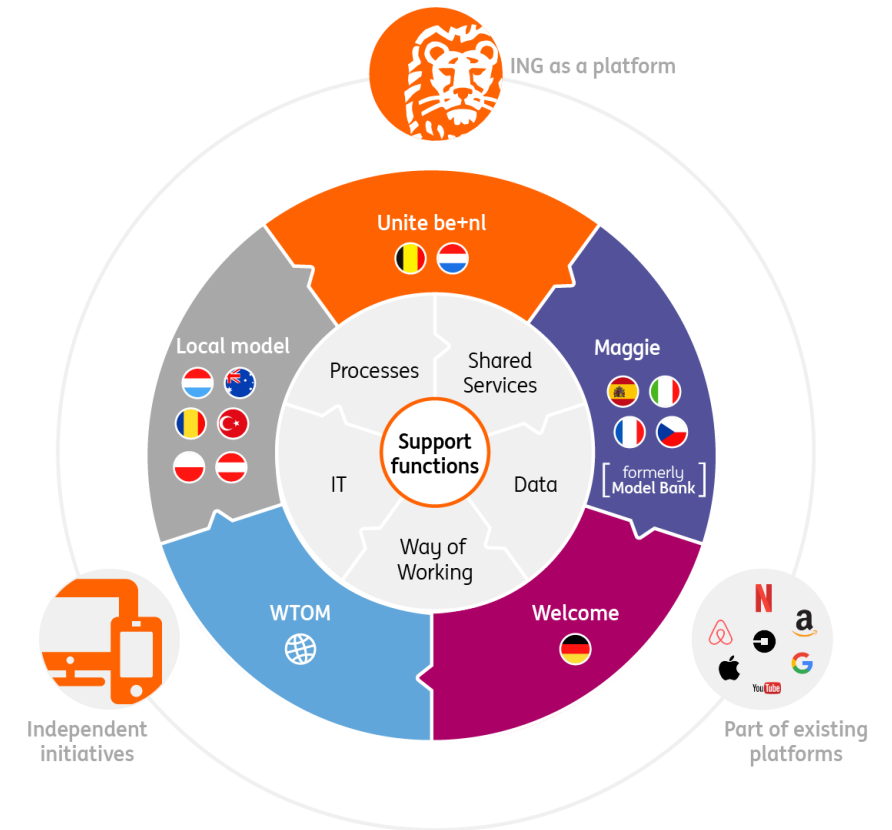


Innovation is at the very core of the ING Think Forward strategy

Think Forward strategy on a page



Transformation and platform programmes

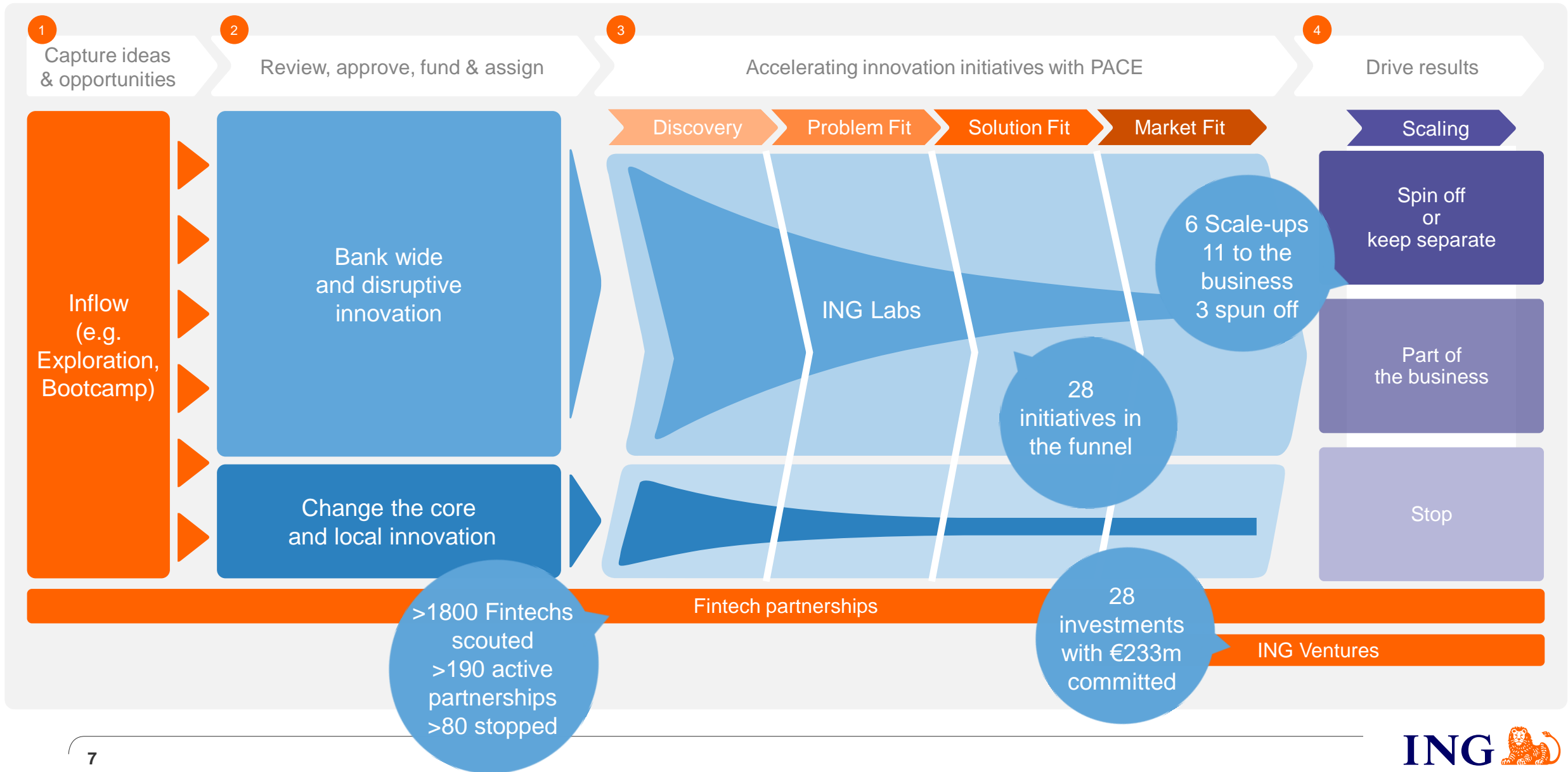


3C's Innovation Strategy to deliver impactful value for all



Customers Culture Connection

The ING Innovation Machine; earning a place in customers' lives



The main challenge is not digital... it is human and cultural

